

## **Woking & Sam Beare Hospices Lottery Self Exclusion Procedure**

We are aware that members, for personal reasons, may wish to exclude themselves from Woking and Sam Beare Hospices Lottery and other Prize Draws which Woking and Sam Beare Hospices may operate.

Woking & Sam Beare Hospices is able to help members do this at any time by you simply filling out the form below.

A senior member of staff will then contact you confidentially and discreetly, without need to discuss the reason for self-exclusion, and explain our procedure and seek your final authorisation.

Members wishing to self-exclude themselves from Woking and Sam Beare Hospices Lottery and other Prize draws will be unable to re-join or receive any correspondence for a period of at least six months. This period can be increased if necessary.

If you are currently paying by Standing Order, you will need to contact your bank and cancel your subscription immediately.

Any monies outstanding on your Woking and Sam Beare Hospices Lottery account will be refunded to you within one week of receiving authorisation for self-exclusion.

## Self Exclusion Form

<b>Our Reference</b>	
<b>Title</b>	
<b>First Name</b>	
<b>Surname</b>	
<b>Address</b>	
<b>Town/City</b>	
<b>County</b>	
<b>Postcode</b>	
<b>Home Telephone</b>	
<b>Lottery Number</b>	
<b>Email Address</b>	

I request that I be excluded from the Lottery run by Woking and Sam Beare Hospices for a period of ..... months (*enter the required period, minimum of six months; Self-Exclusion may be for up to five years or more*) that is up to and including the ...../...../..... and that I am not allowed to modify, revoke, withdraw or rescind my Self-Exclusion prior to the expiry of this agreement.

At the end of this agreement I can then review this request with the Lottery Manager and either renew it for a further six months or decide that further Self-Exclusion is unnecessary. If I decide not to renew the agreement I understand that I will be required to agree to 24 hours 'cooling off' period before I can resume lottery plays with Woking and Sam Beare Hospices.

I release Woking and Sam Beare Hospices and employees from any liability or claims in the event that I fail to comply with this voluntary self-exclusion.

Signed Player:..... Date.....

Confirmed by Lottery Manager: ..... Date.....

**Note for player:** if you would like to talk over the reason why you have taken the step of self exclusion, you can telephone the Gamcare National Helpline 0808 8020 133 or website [www.gamcare.org.uk](http://www.gamcare.org.uk) for confidential advice. This self-exclusion form held by Woking and Sam Beare Hospices will be destroyed, at your request, if not renewing or, after expiry of the exclusion period. **Note for Lottery Manager:** A copy of this document will be given to the customer and copy retained by Woking and Sam Beare Hospices.